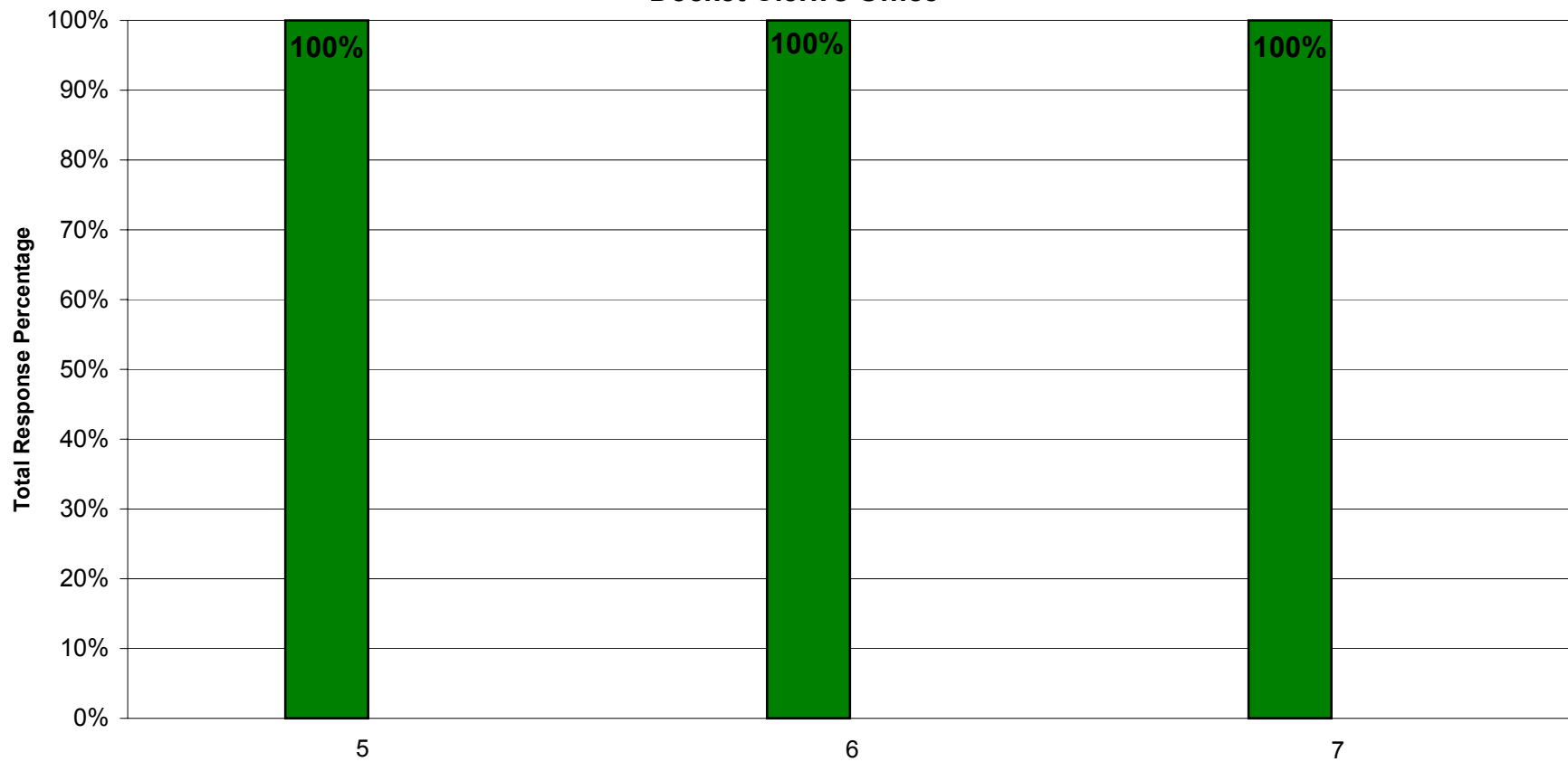


**OAH Customer Survey Quaterly Update**  
**FYI '04 1st Quarter**  
**Docket Clerk's Office**



Questions

- 5. Docket Clerks responded promptly, accurately, and completely.
- 6. Docket Clerks were knowledgeable and helpful.
- 7. Docket Clerks treated me courteously.

- Exceeded or Met Expectations
- Did Not Meet Expectations

Last updated FYI '04 1st Quarter